

Build-A-Script Workshop

Early-Bird Registration

Save \$100 by registering before **January 4th at 12:00 AM Eastern.**

Winter Workshop 2021: API Edition

A hybrid online-learning and live-training event for implementing 3rd-Party APIs within Amtelco Intelligent Series scripting.

Workshop Instructor

Meet your instructor!

Hello, I'm [Patrick Labbett!](#)



What will attendees learn?

Ever wondered how you could do things like...

- ... send a message to Slack or Ryver?
- ... send SMS or voice message using Twilio?
- ... get real-time weather information for a Zip code?
- ... submit a ticket to Salesforce, Zendesk, or other CRM software?
- ... get dynamic driving directions to a client's office?
- ... check and display available appointments from Google Calendar?

Attendees will learn how to use Intelligent Series scripting to interact with popular HTTP-based 3rd-party API integrations. After completion of the workshop, your employees will be able to identify compatible API integrations and implement common types of REST APIs.

Event Description

The hybrid event consists of:

- Pre-event online, self-paced video training on everything you need to know to attend
- 2 Zoom sessions learning how to make and receive API requests
- 1 Zoom session working with APIs requested by attendees
- 1 Zoom session for any final questions and follow up

The course is structured over the period of **6 weeks:**

- 2 weeks of self-paced online training to get your staff up to speed
- 4 weeks of one (1) 3-hour class per week

This approach breaks up the training, keeps attention spans of attendees, and allows practicing and absorbing what you learn for a better understanding of the concepts as we go.

You'll have access to me by Slack Chat and Email for questions and help related to the workshop content for the entire 6-week period.

Once the pre-training portal is available, you will be able to submit a list of API integrations you would like to learn. We will pick the top-5 most requested APIs to implement scripting for all registered attendees. For API requests not covered in the top 5, we'll provide guidance on how to implement them for your staff.

Due to the limitation of desktop applications in regards to consuming API requests, some APIs may only work when called outbound. In rare circumstances, an API may not be compatible with Amtelco Systems without additional technical workaround. From the list of APIs that registered companies provide, we'll provide guidance on how well it can be integrated with Intelligent Series, and during the course you'll learn how to identify these types of integrations in the future.

Who should attend?

Attendee Skill Requirements

If your employees can use Intelligent Series to create a script, save a message summary, and send an email - then they are ready for our class! (*Seriously.*)

We'll help augment any skill-gaps by providing self-paced online training on all of the information needed to attend.

Technology Requirements

Technology	Minimum	Recommended
Amtelco Intelligent Series	v5.03	v5.04
Amtelco MergeComm	Optional	Yes (for webhooks)

☆ **New** · [System Requirement Guide](#) with Pictures

Event Schedule & Timeline

Early Bird Registration

Save \$100 during Early Bird Registration

Event	Date	Notes
Early Bird Registration Opens	Dec. 21st 12:00 PM EST	Discounted registration begins
Early Bird Registration Closes	Jan. 4th 12:00 AM EST	Discounted registration closes

Normal Registration

Don't wait! Price increases by \$100 once early bird registration is closed

Event	Date	Notes
Registration Opens	Jan. 4th 12:00 AM EST	First day of normal workshop registration
Registration Closes	Jan. 18th 12:00 AM EST	Last day to register for the workshop

Online and Instructor-Led Training

Event	Date	Notes
Pre-Event Training Available	Jan. 18th 12:00 AM EST	Online self-paced video training goes live
Session 1: Making outbound API	Feb. 1st 3PM- 6PM EST	2 hours instructor-led live training, 1 hour interactive help
Session 2: Handling inbound API requests	Feb. 8th 3PM- 6PM EST	2 hours instructor-led live training, 1 hour interactive help
Session 3: Case Study API Implementation	Feb. 15th 3PM- 6PM EST	3 hours instructor-led interactive API script building
Post-Event Follow Up	Feb. 22nd 3PM- 6PM EST	3 hours instructor-led interactive help

Event Location(s)

Zoom meeting details and class portal information will be emailed to all registered companies on January, 18th 2021.

Purpose	Where to find it
Pre-Order	Purchase online
Registration Opens	Purchase online
Pre-Event Training	Online Self-Paced
Session 1	Zoom Video Conference
Session 2	Zoom Video Conference
Session 3	Zoom Video Conference
Post-Event Follow Up	Zoom Video Conference

Session Details

Pre-Event Training (Online Video Training)

- Course Introduction
- Setting up your environment
- Tools of the trade
- What is an API?
- Request and Response formats
- Understanding Webhooks
- Mapping context to Amtelco systems
- Readiness Assessment

Session 1: Outbound API Requests

- Setting up the API Request
- Understanding API authentication
- Initiating the API Request
- Handling the API Response
- Dealing with errors
- Using the IS WebService scripting element
- Using the IS WebService Picklist scripting element Examples in action

Session 2: Inbound API Requests

- Introduction to MergeComm ISWeb API Trigger
- Passing parameters and data to a MergeComm API trigger
- Tips for debugging MergeComm (background) scripting
- Available API authentication in Intelligent Series
- Receiving inbound webhooks

Session 3: Case Study API Implementation

- Top 5-most requested API scripting from registration
- Review and implementation of API scripting

Post-Event Follow Up

- 3-hours of question/answers on API scripting
- Get help with any issues or questions you have
- Closing message and API templates distributed

Pricing

New: Pricing includes *unlimited attendees* from your direct organization.

Post-Event Deliverables

- Video recordings of the pre-event training
- Video recordings of all three (3) sessions

- Video recordings of the post-event follow up
- Five (5) Intelligent Series scripts API templates
- Physical and digital certificates of completion

Un-edited recordings will be made available within a few hours of each session for playback on the class portal. Edited recordings will be available for download by March 1st.

Ticket	Amount
Early Bird Company Registration	\$600 \$500
Company Registration	\$600

Ready to get started? [Sign up online now](#)

Event Proceeds

The proceeds of this event will be used to help fund the following **free, open-source** projects for the industry:

- Operator chat for telephone answering services (think Slack, Ryver, etc.)
- Modern inbound email for Amtelco systems (stop struggling with receiving emails!)

These open source projects will join our [existing open-source SMS aggregator](#) for Amtelco systems

Developed and offered by [NotifiUs, LLC](#) DBA [Call Theory](#).