

Build-A-Script System Requirements

Winter 2021: API Edition

Intelligent Series Scripting Requirements

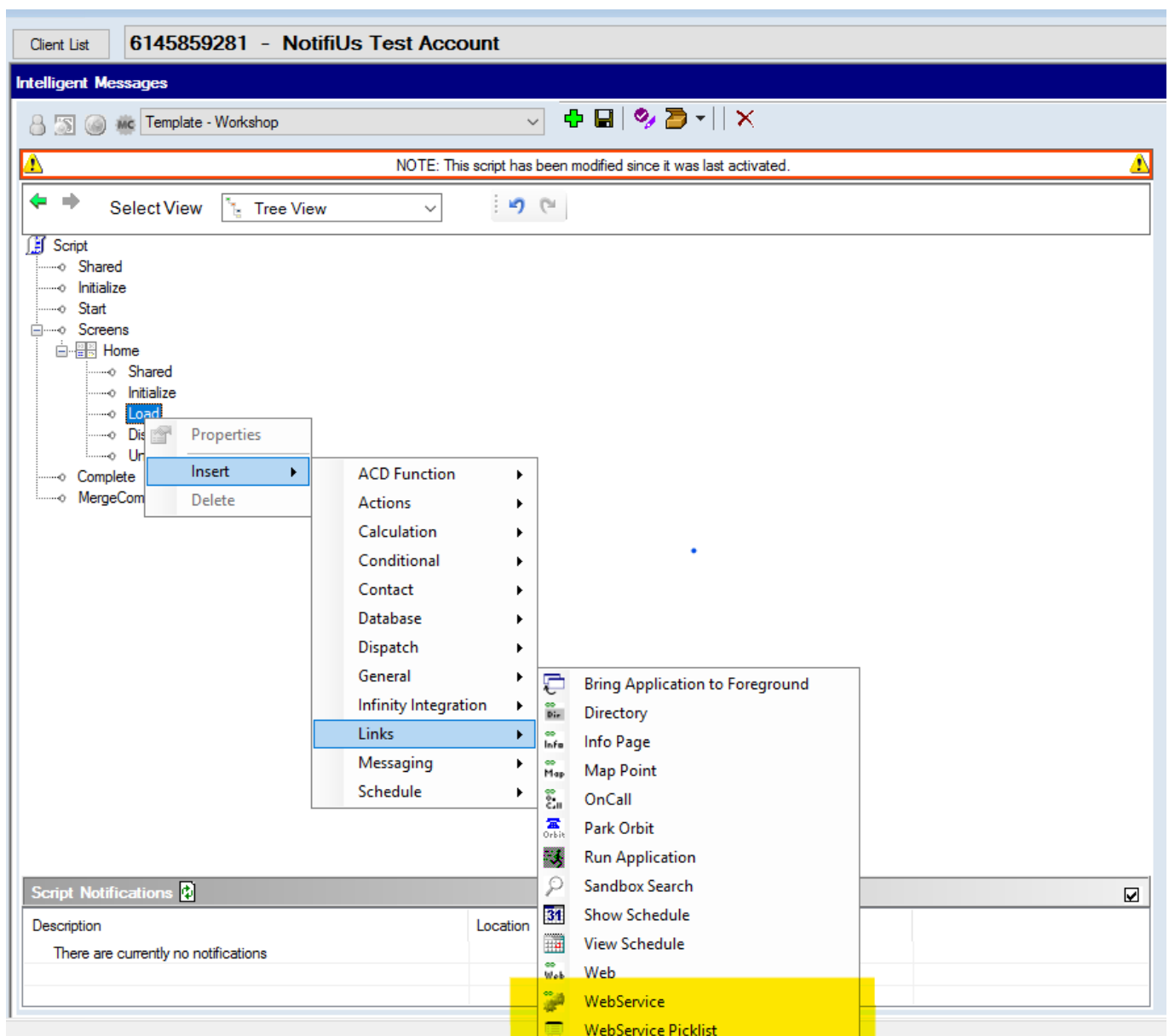
Required:

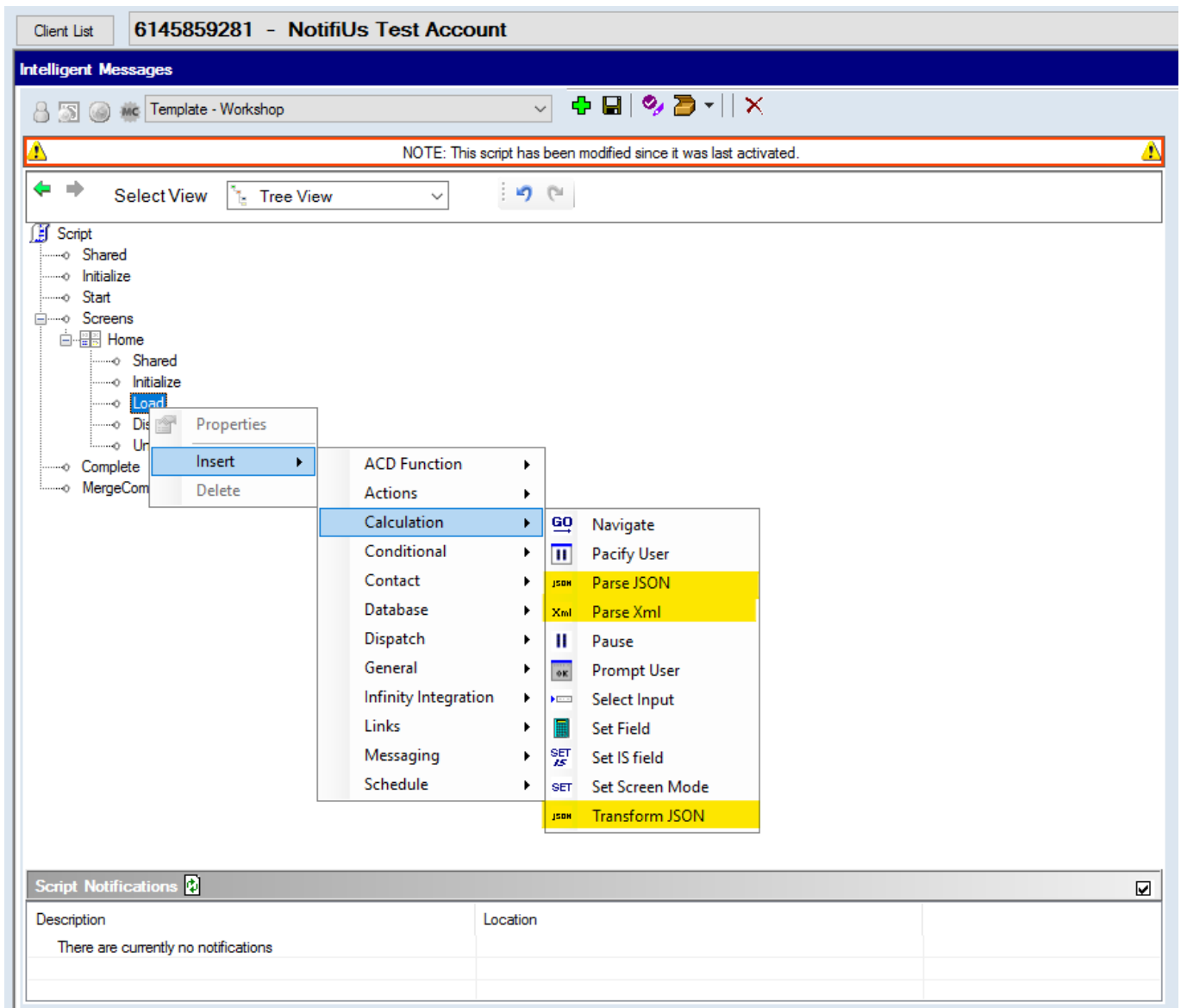
- **WebService** scripting element
- **ParseJSON** scripting element

Optional, but recommended:

- **WebServicePickList** scripting element
- **ParseXML** scripting element
- **TransformJSON** scripting element

Most recent versions of IS 5.03 and 5.04 will include these elements.





Intelligent Series v5.04 or later is highly recommended for improvements made to the **WebService** scripting element.

Recommended Requirements

We recommend the following items for the **most immersive experience** throughout the workshop.

MergeComm

MergeComm allows you to follow along and test the various ways of automating API integrations that we will cover during the workshop. All training will also include the manual implementation alongside the MergeComm method.

MergeComm also has a licensing component for **Inbound IS Web REST API Trigger** which handles API requests initiated into your system ("webhooks")

The screenshot shows the 'Intelligent Messages' application window. At the top, the client list shows '6145859281 - NotifiUs Test Account'. Below the title bar, there's a toolbar with icons for home, search, refresh, save, undo, redo, and delete. A warning banner states: 'NOTE: This script has been modified since it was last activated.' Below this is a 'Select View' dropdown set to 'Tree View'. The main area contains a tree view of the script structure:

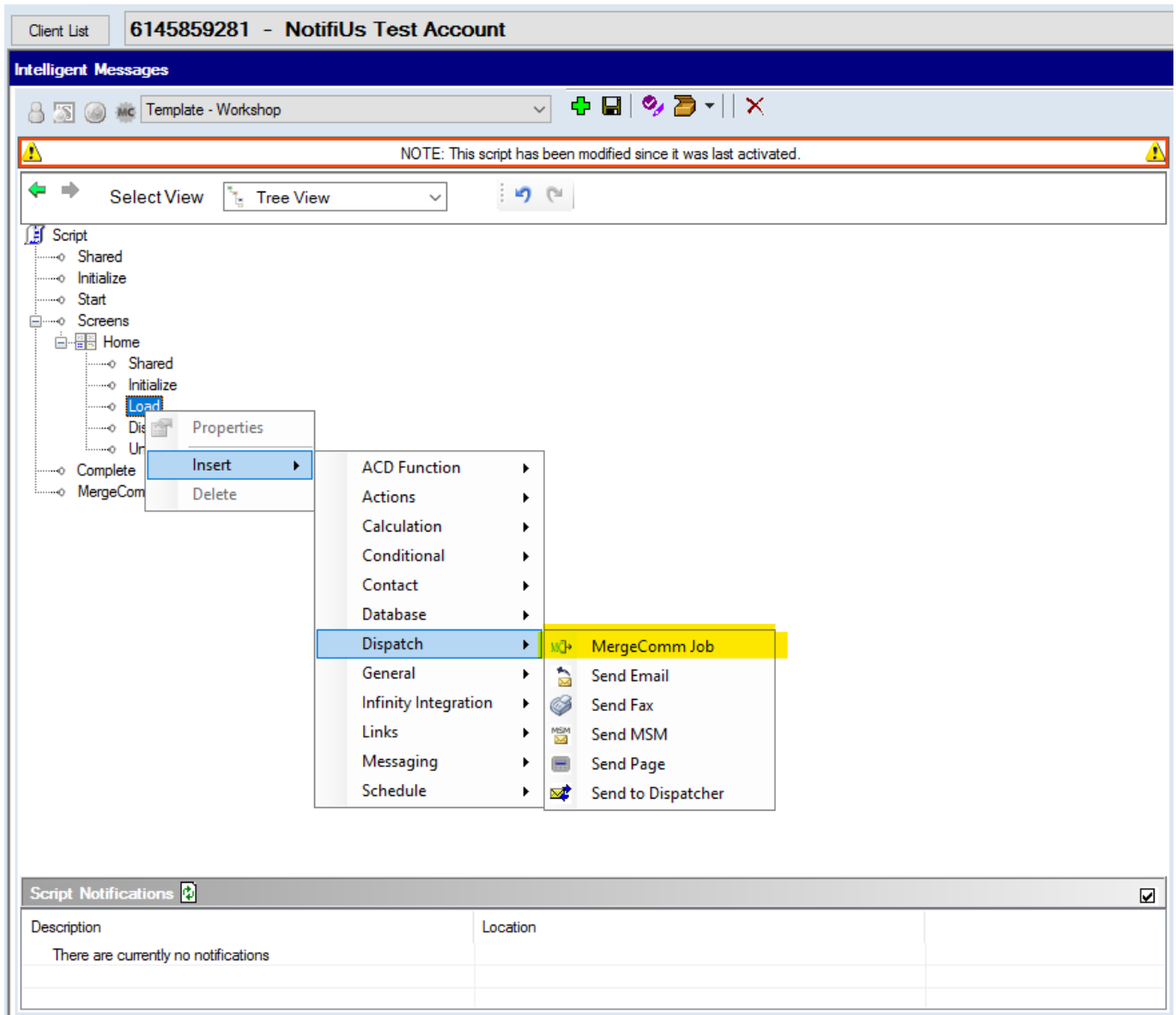
- Script
 - Shared
 - Initialize
 - Start
 - Screens
 - Home
 - Shared
 - Initialize
 - Load
 - Dispatch
 - Properties
 - Un
 - Complete
 - MergeCom

A context menu is open over the 'Load' node, with the 'Insert' option selected. The 'Insert' submenu is also open, showing various options:

- ACD Function
- Actions
- Calculation
- Conditional
 - Case Branch
 - If Branch
 - List Branch
 - MergeComm Branch
- Contact
- Database
- Dispatch
- General
- Infinity Integration
- Links
- Messaging
- Schedule

At the bottom, there is a 'Script Notifications' section with a table:

Description	Location
There are currently no notifications	



IS Web REST API

We recommend getting licensed for the **IS Web REST API**. While not required for our workshop, this will allow you to utilize your own system data for some of our examples.

For testing and training purposes, a demo API that *mimics* the request/response model of the **IS Web REST API** will be provided for the duration of the workshop to those who are not licensed.

The Bottom Line (Bullet-Point Edition)

- Intelligent Series 5.04 is recommended
- Intelligent Series Web REST API is recommended, but not required
- MergeComm is recommended, but not required
- MergeComm Inbound Web API trigger is recommended, but not required

By the end of the workshop, you'll probably want licensing for these items. They are near mandatory for environments looking to move to Genesis and open up modern integration options for the Intelligent eco-system.

Questions on licensing

Email support@calltheory.com (or Amtelco) if you need help understanding your licensing